



MWWA OPERATOR EXAM PREREQUISITE COURSE

Concepts & Practices of Drinking Water Distribution
Live In-Person Training!

MWWA Course ID # EXM-2012-04

This is a 12-week state-approved course that is being taught live in-person. The course is designed to cover the concepts of drinking water distribution. Taking and passing this course is a prerequisite for taking the Massachusetts Grades D2, D3 and D4 Drinking Water Licensing Exam(s).

Participants will meet for 3 ½ hours each week and learn information important to a distribution operator including: hydrology, source waters, basic math and chemistry, regulations, water sampling, hydraulics, distribution system components (pipes, valves, pumps, tanks, and meters), equipment operation and maintenance, safety and administrative duties. *(Note: Basic math knowledge is required for this course. Individuals who are not comfortable with math concepts should consider taking a math course before taking this course.)*

Participants who successfully complete this course are issued both a letter and a *Certificate of Completion*, which also documents up to 37 Training Contact Hours (TCH). Successful completion requires achieving a final score of 70 points through a combination of attendance (must attend a minimum of 10 classes), homework, midterm exam and final exam. *(Note: Certificates will be issued only when full payment has been received.)*

LOCATION: Springfield Water and Sewer Commission, 71 Colton St., Springfield
DATE: Wednesdays*, February 25 – May 20, 2026

Important Schedule Notes:

- Week 6 meets Tuesday, March 31, 2026 (not April 1).
- Week 7 meets Thursday, April 9, 2026 (not April 8).
- No class on Wednesday, May 13, 2026

TIME: 7:30 AM - 11:00 PM

INSTRUCTOR: Dan Laprade

COST: Course = \$900, Textbook = \$100 (*“Water Distribution System Operation & Maintenance”, 7th Ed., Sacramento State University*)

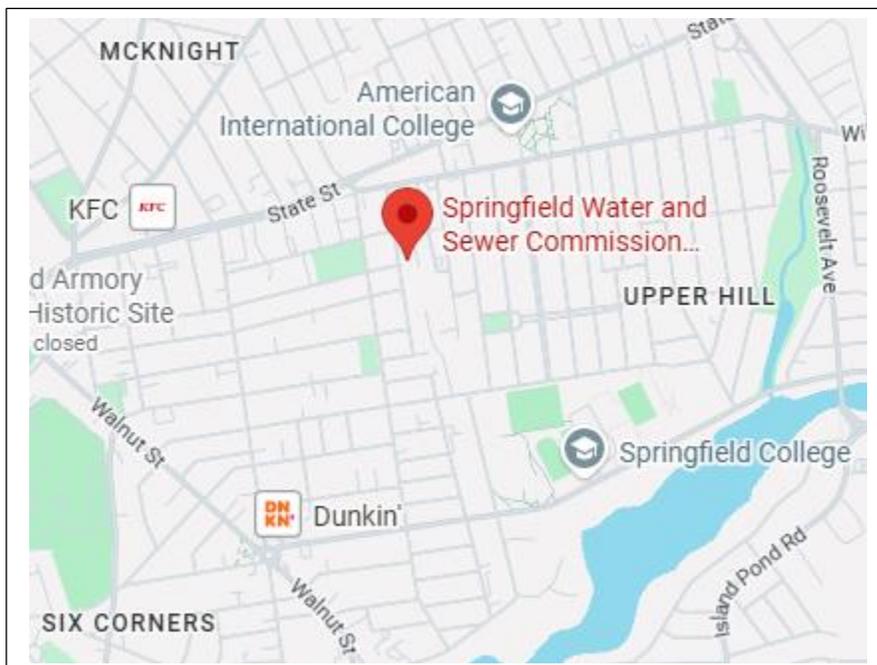
Registration must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

WITHDRAWALS AND REFUNDS:

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| 1. Withdraw before the first class | Full refund |
| 2. Withdraw after first class | 90% refund |
| 3. Withdraw after second class | 50% refund |
| 4. Withdraw after third class | No refund |

Note: Textbooks are refunded only when withdrawal is before the first class.

LOCATION INFORMATION
Springfield Water and Sewer Commission
71 Colton Street
Springfield, MA 01109



Photograph and Information Release:

Participation in this course constitutes an agreement by the attendee to allow the Massachusetts Water Works Association (MWWA) to use and distribute the participant's image in any MWWA-related publication or social media site.