



MWWA OPERATOR EXAM PREREQUISITE COURSE

Concepts & Practices of Drinking Water Distribution
Live In-Person Training!

MWWA Course ID # EXM-2012-04

This is a 12-week state-approved course that is being taught live in-person. The course is designed to cover the concepts of drinking water distribution. Taking and passing this course is a prerequisite for taking the Massachusetts Grades D2, D3 and D4 Drinking Water Licensing Exam(s).

Participants will meet for 3 ½ hours each week and learn information important to a distribution operator including: hydrology, source waters, basic math and chemistry, regulations, water sampling, hydraulics, distribution system components (pipes, valves, pumps, tanks, and meters), equipment operation and maintenance, safety and administrative duties. *(Note: Basic math knowledge is required for this course. Individuals not comfortable with math concepts should consider taking a math course before taking this course.)*

Upon successful completion of this course, a “Certificate of Completion” will be issued along with a Certificate for up to 37 Training Contact Hours (TCH). Successful completion requires achieving a final score of 70 points through a combination of attendance (must attend a minimum of 10 classes), homework, midterm exam and final exam. *(Note: Certificates will be issued only when full payment has been received.)*

LOCATION: Grand View Farm, 55 Center Street, Burlington, MA 01803
DATE: Thursdays, March 5 – May 21, 2026
Note: Week 5 meets on Tuesday, March 31, 2026 (not April 2).
TIME: 8:30 AM - 12:00 PM
INSTRUCTOR: Mark Wetzel
COST: Course = \$900, Textbook = \$100 (*“Water Distribution System Operation & Maintenance”, 7th Ed., Sacramento State University*)

Registrations must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

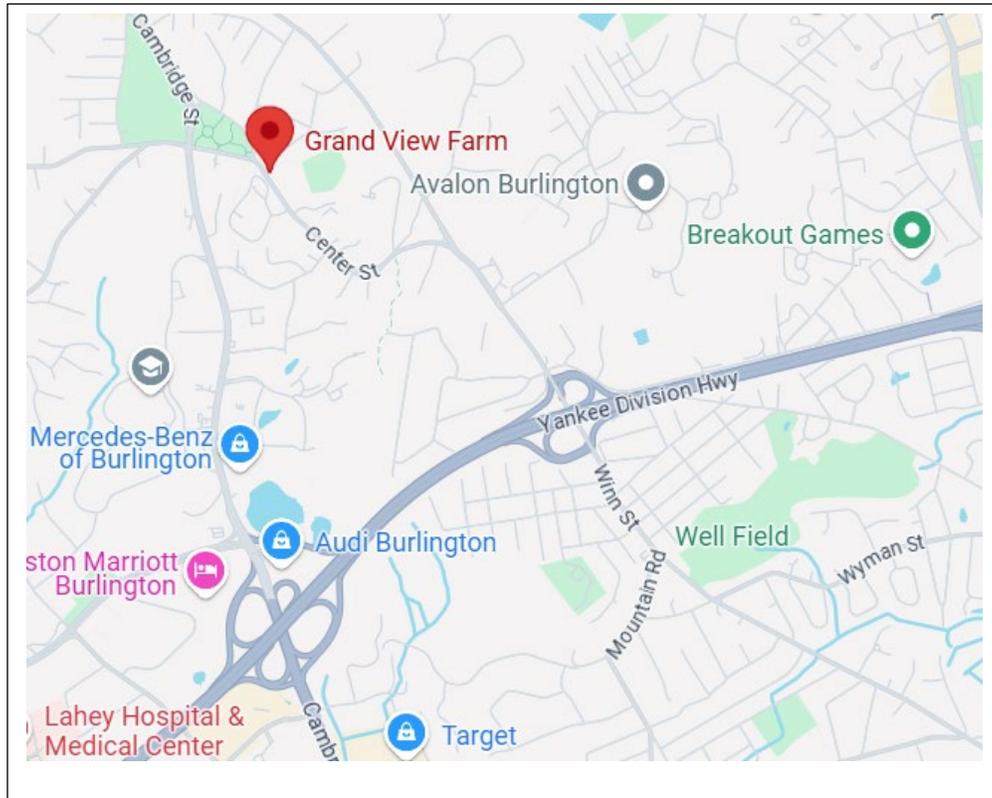
WITHDRAWALS AND REFUNDS:

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|------------------------------------|-------------|
| 1. Withdraw before the first class | Full refund |
| 2. Withdraw after first class | 90% refund |
| 3. Withdraw after second class | 50% refund |
| 4. Withdraw after third class | No refund |

(Note: Refund is for the course fee only. No refund for the textbook unless withdrawal is before the first class).

See next page for training location and important participant information.

Grand View Farm
55 Center Street, Burlington, MA 01803
Note: The training room is located on the 2nd floor.



Photograph and Information Release:

Participation in this course constitutes an agreement by the attendee to allow the Massachusetts Water Works Association (MWWA) to use and distribute the participant's image in any MWWA-related publication or social media site.