



MWWA OPERATOR EXAM PREREQUISITE COURSE

Concepts & Practices of Drinking Water Distribution ***Live In-Person Training!***

MWWA Course ID #EXM-2012-04

This is a 12-week state-approved course that is being taught live in-person. The course is designed to cover the concepts of drinking water distribution. Taking and passing this course is a prerequisite for taking the Massachusetts Grades D2, D3 and D4 Drinking Water Licensing Exam(s).

Participants will meet for 3 ½ hours each week and learn information important to a distribution operator including: hydrology, source waters, basic math and chemistry, regulations, water sampling, hydraulics, distribution system components (pipes, valves, pumps, tanks, and meters), equipment operation and maintenance, safety and administrative duties. *(Note: basic math knowledge is required for this course. Individuals who are not comfortable with math concepts should consider taking a math course before taking this course.)*

Upon successful completion of this course, a "Certificate of Completion" will be issued along with a Certificate for up to 37 Training Contact Hours (TCH). Successful completion requires achieving a final score of 70 points through a combination of attendance (must attend minimum of 10 classes), homework, midterm exam and final exam. *(Note: Certificates will only be issued when full payment has been received)*

LOCATION: Falulah Water Treatment Facility, 1200 Rindge Rd., Fitchburg, MA 01420
DATE: Mondays, Sept. 14 – Dec. 7, 2026 **(Note: No class on Oct. 12, 2026)**
TIME: 8:30 AM – 12:00 PM
INSTRUCTOR: Robert Hoyt
COST: Course = \$900, Textbook = \$100 (*"Water Distribution System Operation & Maintenance," 7th Ed., Sacramento State University*)

Registration must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

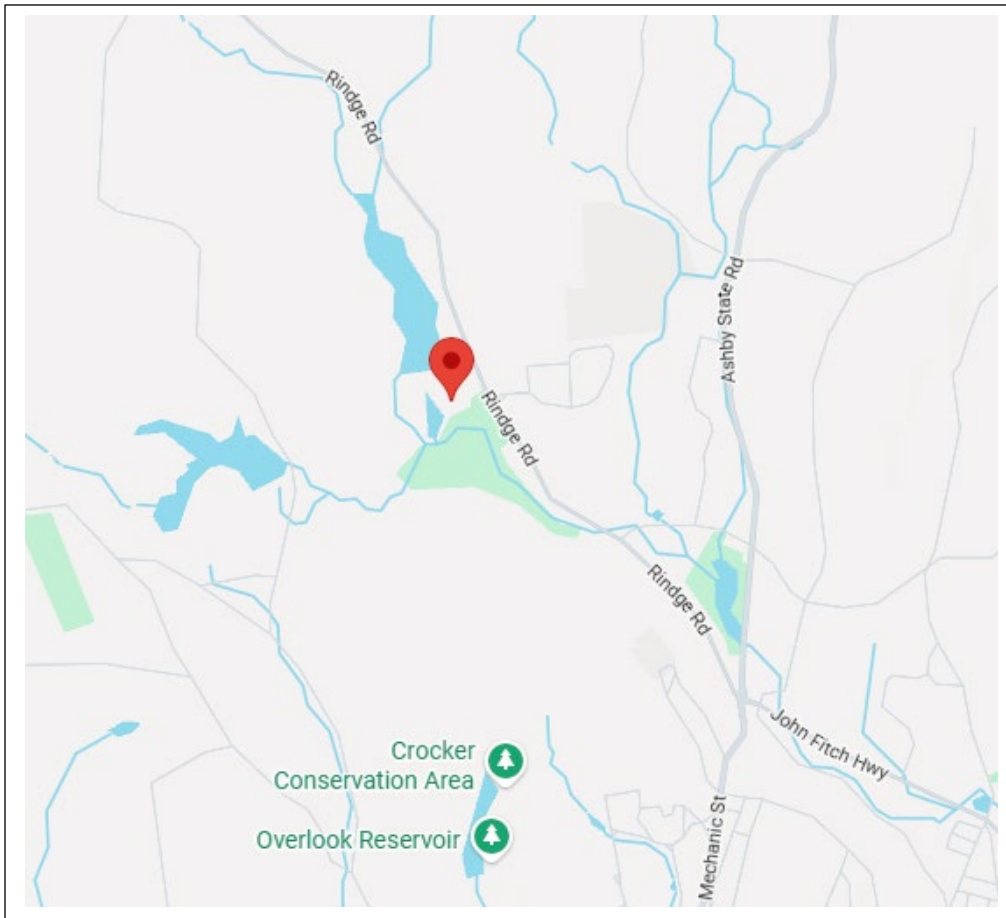
WITHDRAWALS AND REFUNDS:

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|------------------------------------|-------------|
| 1. Withdraw before the first class | Full refund |
| 2. Withdraw after first class | 90% refund |
| 3. Withdraw after second class | 50% refund |
| 4. Withdraw after third class | No refund |

(Note: Refund is for the course fee only. No refund for the textbook unless withdrawal is before the first class).

See the next page for training location and important participant information.

***Falulah Water Treatment Facility
1200 Rindge Road, Fitchburg, MA 01420***



Photograph and Information Release:

Participation in this course constitutes an agreement by the attendee to allow the Massachusetts Water Works Association (MWWA) to use and distribute the participant's image in any MWWA-related publication or social media site.