

Preparing for the Lead & Copper Rule Improvements

MWWA Course: MWWA 26-012

This training is designed to help MA public water systems comply with the requirements of the **Lead and Copper Rule Improvements (LCRI)**. It will focus on the revised residential sampling tier structure, the new lead Action Level, sampling protocols, school and childcare sampling requirements along with updates on public education and customer notification requirements. MassDEP will discuss how its **Water-Smart Program** can be used as a tool to support LCRI compliance. The program will also include a utility case study highlighting practical strategies, lessons learned, and tips for implementing these requirements.

Learning Objectives:

- Review the residential sampling tier structure, lower lead Action Level and overview of school/childcare sampling requirements.
- Discuss consumer education/notification and school outreach requirements
- Describe how MassDEP's Water-Smart Program can assist public water system with LCRI compliance
- Apply practical lessons and compliance strategies presented through a utility case study

This course is approved for **2.0 TCHs** (Training Contact Hours) for MM Water Operators. It will be taught using the Zoom platform. Participants will need to have a reliable internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at www.masswaterworks.org/education.

LOCATION: Remote Training via Zoom

DATE: Thursday, October 8, 2026

TIME: 8:30 – 11:15 AM

COST: \$50 Members; \$90 Nonmembers

INSTRUCTORS: Trevor McProud, CDMSmith
Alex Smith-Lin, Environmental Analyst, MassDEP Boston
Jessica Cajigas-Smith, Senior Project Manager, Tighe & Bond.

AGENDA	8:30 – 8:45 AM	Training Overview & Introductions
	8:45 – 9:30 AM	New Sampling Protocols, Tier Structure & Action Level Distribution System & Site Assessments Post-Replacement Sampling & Customer Notification Requirements
	9:30 – 10:00 AM	School and Childcare Sampling Requirements
	10:00 – 10:15 AM	Break
	10:15 – 10:40 AM	MassDEP's Water-Smart Tool
	10:40 – 11:05 AM	Do's and Don'ts for LCRI Compliance: Utility Case Study
	11:05 – 11:15 AM	Conclusions & Course Evaluations

Registration must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

ATTENDANCE & TCH POLICY: Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.