



MWWA EDUCATION COURSE
Introduction to Becoming a Public Water System Operator
Live In-Person Training !
Course ID # MWWA 17-005

This 17.5-hour course is designed to introduce individuals to the field of operating a public water system. It will assist individuals with little or no previous drinking water experience in preparing for the Grade 1 Treatment and Distribution Water Operator Examinations, as well as the Very Small System (VSS) Water Operator Examination. The course is taught over a 5-week period with each class meeting once per week for 3 ½ hours each week. Topics covered include: responsibilities of public water systems and public water system operators; basic math & chemistry; overview of state and federal drinking water regulations; basic water treatment processes; water sampling requirements and techniques; overview of distribution system components (e.g. pipes, valves, pumps, tanks and water meters); cross connection control and water operator safety.

Attendees attending all 5 weeks of this course will be awarded **15.0 TCHs** (Training Contact Hours).

LOCATION: Lexington DPW (Training Room), 201 Bedford St., Lexington, Massachusetts 02420
DATE: Thursdays, October 22 – November 19, 2026
TIME: 8:30 AM - 12:00 PM
INSTRUCTOR: Mark Wetzel
COST: \$400 Members; \$475 Nonmembers

AGENDA:	Week #1 (Oct. 22)	Water Operators & PWS Responsibilities
	Week #2 (Oct. 29)	Basic Math & Chemistry
	Week #3 (Nov. 5)	Regulations
	Week #4 (Nov. 12)	Basic Water Treatment
		Distribution System Components
		Cross Connection Control
	Week #5 (Nov. 19)	Safety & Security
		Tips for Taking the Water Operator License Exam
		Practice Water Operator License Exam

Registration must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

ATTENDANCE & CANCELLATION POLICY: Participants must attend all classes and complete a course evaluation form to be eligible for TCHs. TCHs will be issued only when full payment is received.

See next page for training location map and important participant information.

Lexington DPW
Training Room
201 Bedford Street, Lexington, MA 02420



Photograph and Information Release:

Participation in this training constitutes an agreement by the attendee to allow the Massachusetts Water Works Association (MWWA) to use and distribute the participant's image in any MWWA-related publication or social media site.