



The Who, What, When, Where, Why & How of Water Restrictions in MA

Remote Class Using Zoom

****NEW COURSE**** MWWA Course: MWWA 23-003

There are new regulations which will require Registered water systems to be prepared to implement non-essential outdoor water restrictions upon regional drought declarations. If you have not implemented restrictions before, you will want to attend this training. For those systems holding a Water Management Act (WMA) permit, MassDEP has also been renewing permits, and as they are doing so, are imposing conditions that were put forward in 2014 that some systems might not be aware of.

This training will provide an overview of the Water Management Act and the differences between “registered” and “permitted” source water withdrawals. Important information about what triggers a utility’s need to institute water restrictions and how they must be implemented will be provided.

Attendees will hear insights from several MA utilities that have implemented water restrictions. They will share their tips on such things as, reasoning for imposing conditions, impact on operations and revenue, customer notification, enforcement, and keys to success.

Learning Objectives:

- Review key components of the Water Management Act.
- Discuss what triggers water restrictions and how they must be enacted
- Learn from utilities across the state that have implemented restrictions and their insights for success.

This course is approved for **2.5 TCHs** (Training Contact Hours) for Massachusetts Water Operators. It will be taught using the Zoom platform. Participants will need to have a reliable highspeed internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at www.masswaterworks.org/education.

LOCATION: Remote Training via Zoom
DATE: Thursday, March 30, 2023
TIME: 8:30 AM – 12:00 PM
COST: \$60 Members; \$100 Nonmembers
INSTRUCTORS: Jennifer Pederson, Executive Director, MWWA
Utility Case Studies: Randy Brown (Town of Southwick), Todd Melanson (Chelmsford Water District), Vicki Halmen (Ipswich Utilities Dept.), Dan Pelletier (Harwich)

AGENDA	8:30 – 8:45 AM	Course Overview & Introductions
	8:45 – 10:00 AM	Overview of the Water Management Act <ul style="list-style-type: none">• Registrations vs Permits Overview of the MA Drought Management Plan Overview of Water Use Restrictions <ul style="list-style-type: none">• What is considered non-essential use?• Triggers for Restrictions
	10:00 – 10:15 AM	Break
	10:15 – 11:30 AM	Utility Case Studies
	11:30 AM– 12:00 PM	Q & A, Conclusions & Course Evaluations

Registrations must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

ATTENDANCE & TCH POLICY: Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.