

Capital Improvement Projects – Keys to Success **Remote Training Using Zoom**

MWWA Course: MWWA 22-005, MA Wastewater Course ID: BC-2022-3715

Successful utility projects start off with having a good game plan in place. A good asset management plan inventories the infrastructure and its condition. This provides the foundation for a forward-looking capital improvement plan. A capital improvement plan will make it easier to identify those projects that are a priority to move forward for funding. Communication is key at each step in this process so that the utility knows it has the support to bring projects to a vote.

This half day training will provide utilities with useful information and examples on preparing both asset management plans and capital improvement plans. Information on Massachusetts asset management grant program will be presented. The training will also cover communication strategies for getting community buy-in for infrastructure planning and investment.

Learning Objectives:

- Review the components of asset management and capital improvement plans.
- Learn about the Massachusetts asset management grant program
- Discuss some useful communications strategies to garner local support for projects.

This course is approved for **3.0 TCHs** (Training Contact Hours) for Massachusetts Water and Wastewater Operators. It will be taught using the Zoom platform. Participants will need to have a reliable highspeed internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at www.masswaterworks.org/education.

LOCATION: Remote Training via Zoom

DATE: Thursday, June 2, 2022

TIME: 8:30 AM – 12:00 PM

COST: \$65 Members; \$135 Nonmembers

INSTRUCTORS: Michael Bartley, Stantec
Kirsten Ryan, Michael Cunningham, Michael Sanders, Kleinfelder
Jonathan Maple, MA Clean Water Trust
Greg Lane, Next Generation Strategies

AGENDA	8:30 – 8:45 AM	Class Overview & Introductions
	8:45 – 9:15 AM	Asset Management vs Capital Improvement Plans: How Does a Utility Get Started (M. Bartley)
	9:15 – 9:45 AM	Overview of MA Asset Management Grant Program (J. Maple)
	9:45 – 10:00 AM	Break
	10:00 – 11:00 AM	Case Studies (Kleinfelder)
	11:00 – 11:30 AM	Strategies for Getting Local Support & Identifying “Showstopper” Issues Before They Become Obstacles (G. Lane)
	11:30 AM – 12:00 PM	Q & A, Course Assessment and Evaluations

Registrations must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

ATTENDANCE & TCH POLICY: Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.