

**Preparing for A Cross Connection Control Program Audit**  
**Remote Class Using Zoom**

**\*\*NEW COURSE\*\*** MWWA Course: MWWA 24-007

MassDEP has recently resumed conducting audits of a Public Water System's Cross Connection Control Program (CCCP). These audits can incorporate a wide range of program components from verifying qualified personnel to documents regarding local ordinances and bylaws. This training will cover the key CCCP components that need to be tracked as well as an overview of helpful tracking tools. Tips on how to be prepared for an audit will cover everything from initial audit notification to recommendations on ways to organize all documents to help ensure that the audit goes smoothly. The training will also provide some information on new equipment and devices that have entered the industry such as trap primers, automated chemical dispensers and garbage disposals.

**Learning Objectives:**

- Review the components of a MassDEP CCCP audit.
- Learn about the best ways to track the CCCP program and prepare for an audit.
- Discuss new equipment and devices encountered in the field and suggested approaches for ensuring protection

This course is approved for **2.0 TCHs** (Training Contact Hours) for Massachusetts Water Operators. It will be taught using the Zoom platform. Participants will need to have a reliable highspeed internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at [www.masswaterworks.org/education](http://www.masswaterworks.org/education).

**LOCATION:** Remote Training via Zoom  
**DATE:** Tuesday, July 16, 2024  
**TIME:** 8:30 – 11:15 AM  
**COST:** \$50 Members; \$90 Nonmembers  
**INSTRUCTORS:** Miquel Mendez, Environmental Engineer, MassDEP  
Russ Tierney, Supt. Weir River Water System  
Raun Nichols, Town of Billerica

<b>AGENDA</b>	<b>8:30 – 8:45 AM</b>	<b>Course Overview &amp; Introductions</b>
	<b>8:45 – 9:45 AM</b>	<b>Key components of a Cross Connection Control Program (CCCP) Tips for Tracking the CCCP</b>
	<b>9:45 – 10:00 AM</b>	<b>Break</b>
	<b>10:00 – 10:30 AM</b>	<b>How to be Prepared for a CCCP Audit</b>
	<b>10:30 – 11:00 AM</b>	<b>New Equipment and Devices Encountered in the Field</b>
	<b>11:00 – 11:15 AM</b>	<b>Q &amp; A, Conclusions &amp; Course Evaluations</b>

**Registrations must be done on-line ([www.masswaterworks.org](http://www.masswaterworks.org)).** If you need registration assistance, please email [adminmwwa@masswaterworks.org](mailto:adminmwwa@masswaterworks.org) or call 978-263-1388.

**ATTENDANCE & TCH POLICY:** Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.