



Tracking Your Cross Connection Control Program
Remote Class Using Zoom

NEW COURSE MWWA Course: MWWA 23-008

Many utilities struggle with the daunting task of tracking the multitude of components of a cross connection control program. Facility surveys, device installation testing/retesting, issuing notices, and reporting to the state are just a few of the many tracking and reporting challenges that utilities face. A user-friendly and comprehensive tracking system saves time and money. Attendees of this training will learn about the several tracking products that are available to utilities. The training will also provide an overview of the value of an organized program for both in-house purposes as well as the regulatory reporting requirements.

Learning Objectives:

- Review the importance of a tracking system for both internal efficiency and regulatory reporting.
- Learn about the products that are available and the features they can offer utilities.

This course is approved for **2.5 TCHs** (Training Contact Hours) for Massachusetts Water Operators. It will be taught using the Zoom platform. Participants will need to have a reliable highspeed internet connection and computer device with both video and audio capability. Please review our Student Expectations for Attending Virtual Training at www.masswaterworks.org/education.

LOCATION: Remote Training via Zoom
DATE: Thursday, October 12, 2023
TIME: 8:30 – 11:45 AM
COST: \$60 Members; \$100 Nonmembers
INSTRUCTORS: See agenda below

AGENDA	8:30 – 8:45 AM	Course Overview & Introductions
	8:45 – 9:05 AM	Importance of having a tracking program (<i>Russ Tierney, Weir River Water System, Hingham MA</i>)
	9:05 – 9:30 AM	Vepo Solutions (<i>Josh Ordway</i>)
	9:30 – 9:55 AM	Utilitycloud (<i>Susan Brown, Asst. Supt, Town of Orleans</i>)
	9:55 – 10:10 AM	Break
	10:10 – 10:35 AM	Weston & Sampson (<i>John Bocchino</i>)
	10:35 – 11:00 AM	Swift Comply Backflow (<i>Crystal Rice</i>)
	11:00 – 11:25 AM	Dewberry (<i>Louis V. Mammolette, PE</i>)
	11:25 – 11:45 AM	Q & A, Conclusions & Course Evaluations

Registrations must be done on-line (www.masswaterworks.org). If you need registration assistance, please email adminmwwa@masswaterworks.org or call 978-263-1388.

ATTENDANCE & TCH POLICY: Participation of the attendees will be confirmed throughout the Zoom session. Participation and completion of an online evaluation form are necessary to be eligible for TCHs. TCHs will be issued only when full payment is received.