

Join WhiteWater – Leading the Flow of Innovation in Water Operations

Position Title: Operations Manager – Water Operations & Maintenance

Location: Charlton, MA

WhiteWater www.whitewateronline.com is seeking a dynamic Operations Manager to lead Water Operations & Maintenance (O&M). This is a high-impact leadership role focused on safety, compliance, operational excellence, and customer satisfaction. If you're passionate about water management and ready to drive innovation and growth, we want to hear from you.

What You'll Do:

- Champion safety and uphold our company values and Code of Conduct.
- Lead and manage water O&M operations, ensuring regulatory compliance and operational efficiency.
- Drive continuous improvement through strategic planning, cost control, and process optimization.
- Manage budgets, resources, and performance goals across teams.
- Resolve complex technical and regulatory challenges with confidence.
- Build and mentor high-performing teams, fostering growth and succession planning.
- Represent WhiteWater in client and regulatory interactions.
- Identify and pursue new business opportunities and partnerships.

Who You'll Lead:

- Direct supervision of 3–4 team leads and oversight of teams totaling 15+ employees.

What You'll Bring:

- Bachelor's degree OR equivalent experience in a relevant field.
- 7+ years in water/wastewater management.
- 3+ years in a leadership role managing staff and contractors.
- Strong organizational, decision-making, and multitasking skills.
- Valid T-2 or D-2 Water License or ability to obtain within 6 months-employer sponsored
- OSHA 10 Certification or ability to obtain employer pre-employment sponsored
- Valid U.S. Driver's License and Active DOT medical card or ability to obtain employer pre-employment sponsored

Why WhiteWater?

At WhiteWater, we're more than a utility service provider—we're a team of passionate professionals committed to protecting public health and the environment. Join us and be part of a company that values innovation, integrity, and impact.

Ready to lead the flow? Apply today:

<https://www.applicantpro.com/openings/whitewater/jobs/3836839>